

iCIRCLE CARE SERVICES

- Adult Day Healthcare
- Audiology/Hearing Aids
- Care Management
- Consumer-Directed Personal Assistance Services
- Dentistry
- Durable Medical Equipment
- Home Care
- Home-Delivered or Congregate Meals
- Home Health Aide
- Medical Social Services
- Non-Emergent Transportation
- Nursing Home Care/Skilled Nursing Facility
- Nursing Services
- Nutrition
- Optometry/Eyeglasses
- Personal Care
- Personal Emergency Response System
- Physical, Occupational and Speech Therapies in home and outpatient
- Podiatry
- Private Duty Nursing
- Respiratory Therapy
- Social and Environmental Supports
- Social Day Care

ABOUT iCIRCLE CARE

iCircle Care is a nonprofit Medicaid Managed Long-Term Care plan formed by a collaboration of leading, locally based providers who believe in individual choice and empowerment.

WHO IS ELIGIBLE?

iCircle Care is available to individuals who:

- Reside in our 30-county region
- Are 18 years of age or older
- Have been determined Medicaid Eligible
- Have been determined eligible for MLTC using an assessment tool (where applicable)
- Are capable of safely remaining in their community
- May require permanent placement in a nursing home
- Require more than 120 days of one or more of the following community-based long-term care services: **nursing services in the home, therapies in the home, home health aide services, personal care services in the home, adult day healthcare, private duty nursing, consumer-directed personal assistance services**

ENROLLMENT PROCESS

iCircle Care has a dedicated team of enrollment nurses who will come to your home to assess which services you need to remain safely in your community.

iCircle Care's enrollment coordinators are standing by and ready to answer any questions you might have about the enrollment process. Don't hesitate to call:

1-844-iCIRCLE (424-7253)



General Inquiry/Enrollment:
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TTY:
711 RELAY SERVICE

Visit us online at:
www.icirclecarecny.org

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*Hometown care.
Centered on you.*

A CENTRAL NY MEDICAID
MANAGED LONG-TERM
CARE PLAN

Welcome to iCircle Care.

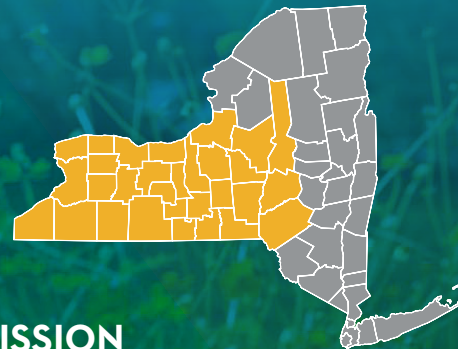
Thank you for your interest in iCircle Care for your Medicaid Managed Long-Term Care (MLTC) plan. iCircle Care is committed to helping those who are chronically ill or have a disability, or those who otherwise require community-based long-term care services, find and receive the best long-term care and treatment for their situation. As a locally based organization, we understand the needs of the people in our community. And we don't have to answer to a large, distant corporation.

WHAT IS MLTC?

The goal of Medicaid managed long-term care is to enable individuals with chronic illnesses and/or disabilities to safely reside in their appropriate setting in the community by coordinating the care and support needed to perform day-to-day activities they're unable to perform without assistance.

COUNTIES WE SERVE

Allegany	Genesee	Oswego
Broome	Herkimer	Otsego
Cattarugus	Livingston	Schuyler
Cayuga	Madison	Seneca
Chautauqua	Monroe	Steuben
Chemung	Niagara	Tioga
Chenango	Oneida	Tompkins
Cortland	Onondaga	Wayne
Delaware	Ontario	Wyoming
Erie	Orleans	Yates



OUR MISSION

Our goal at iCircle Care is to give each member the best customized plan of treatment and care for his or her unique situation. That means putting you at the center of everything we do. We can't imagine doing it any other way.

As a nonprofit, iCircle Care's first priority will always be our mission of serving and enriching the lives of our members. As part of that mission, we treat all members with respect and compassion. Always.

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CARE MANAGEMENT

As a member of iCircle Care you will be assigned a Care Management Team who will coordinate and oversee the home and community-based services you require in order to maintain or improve your overall health and quality of life so you can maintain your independence. In partnership with you and your care management team, a customized care plan designed to meet your specific needs will be established.

iCircle Care is dedicated to addressing your needs and questions in a timely and appropriate manner. Your local care team will work closely with you and your circle of support to ensure that we are meeting your needs. We look forward to serving you.



"It's better for me and my life to make me better in my medical condition. It keeps me going forward... There are a lot of people who need this. iCircle [Care] is one of the best, greatest programs around the world."

Gardenia receives nursing services, equipment services and transportation to appointments with doctors and specialists.