



YOUR LIFE  
YOUR CARE  
YOUR PEOPLE

# Continue Your CDPAP Services with PPL

## Don't Wait: CDPAP Consumers Must Take Action By March 28

The Consumer Directed Personal Assistance Program (CDPAP) is transitioning to a new statewide fiscal intermediary (FI).

As the #1 FI service provider for consumer direction, PPL is here to help you continue receiving care at home from people you trust.

### How to Switch to PPL

Current CDPAP consumers and personal assistants (PAs) must switch to PPL by March 28, 2025. These resources can help:

- **PPL@Home:** Complete your transition through our user-friendly online system. Access links to register and log in at [pplfirst.com/cdpap](https://pplfirst.com/cdpap).
- **Information sessions:** Register for a virtual session or listen to a recording on our website. Recordings will be available in many languages.
- **CDPAP customer support:** Call us at 1-833-247-5346 (TTY: 1-833-204-9042) or email NYCDPAP@pplfirst.com for help.
- **Registration sessions:** Attend an in-person session for support with the transition. Dates and locations are available at [pplfirst.com/cdpap-resources-events](https://pplfirst.com/cdpap-resources-events).
- **CDPAP facilitators:** PPL's facilitator partners can help you transition and provide ongoing support. Visit [pplfirst.com/cdpap-facilitators](https://pplfirst.com/cdpap-facilitators) to learn more.

### Questions? We're Here to Help!

Call us at 1-833-247-5346



Our goal is to make everything easy for you. Visit our website and follow us on social media for important information.

 [pplfirst.com/cdpap](https://pplfirst.com/cdpap)

 [@PartnerwithPPL](https://twitter.com/PartnerwithPPL)

 [@PublicPartnerships](https://facebook.com/PublicPartnerships)

Scan the QR code for more information about the fiscal intermediary transition and what you need to do to continue with CDPAP.

